TRAINING CURRICULUM

Leadership Skills

- ❑ Supervisory Development
- ❑ Transition to Supervision
- ❑ Teambuilding
- ❑ The Ethical and Accountable Leader
- ❑ Management Development
- ❑ Managing the Multi-Generational Workforce
- ❑ How to Give and Receive Feedback with Skill
- ❑ Aligning Strategy with Action in a Changing Environment

Ask us about developing a ***Leadership Academy*** for your organization.

Interpersonal Skills

- ❑ Communicating with Confidence
- ❑ Stress Management
- ❑ Creative Problem-Solving
- ❑ Interpersonal Effectiveness
- ❑ Extraordinary Customer Service

Business Skills

- ❑ Time Management
- ❑ Creating Compelling Business Presentations
- ❑ Making Meetings Matter
- ❑ Facilitation Excellence
- ❑ Technical Writing
- ❑ Business Writing that Rocks
- ❑ Memory Workshop
- ❑ Managing the Challenge of Change

Because our clients' needs vary widely, we design programs using a modular approach. This allows us to blend existing segments of our curriculum into a unique course to fit specific needs.

DERING
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